



Transportation Provider Compliance Training FAQ's

Why is Compliance training required?

Modivcare is required by both federal and state regulators and by our health plan clients to communicate and monitor compliance requirements of all our Transportation Providers upon contracting and annually thereafter.

What requirements are included in the Compliance training?

The requirements include training in *Medicare/Medicaid General Compliance and Fraud, Waste, and Abuse, HIPAA Privacy and Security, the Americans with Disabilities Act, Health, Safety, and Welfare, and Cultural Competency.*

How long will this take to complete?

The Modivcare Compliance team is happy to announce that we have substantially shortened the training and it can be completed in less than 1 hour.

Who must complete these trainings?

All Transportation Provider owners and drivers that are providing services for Modivcare must complete the Compliance training upon contracting and annually thereafter.

Do all drivers need to complete the training?

All drivers who transport for Modivcare are required to complete these trainings. Once they have completed the trainings, please have them sign and date the roster and return the roster to Modivcare. If all drivers can not complete and sign the roster at the same time you may return the attestation first and then return the roster once completed.

What if you have already completed these or substantially similar trainings this year?

If you have completed substantially similar trainings this year from other companies, or through your own organization, please sign and return the attestation and roster when you receive it.

When does this need to be completed?

We ask that you complete the training and return the attestation within 30 days of receiving the request.